

Creative Playthings Wooden Swing Set Warranty

Every Creative Playthings Wooden Swing Set is equipped with a truly meaningful warranty, yet another



Creative Playthings advantage over other play sets and cheap swing sets on the market today. Creative Playthings Special Pine™ #1 Grade Southern Yellow Pine sets feature a Limited Lifetime Warranty. And even our Playtime Swing Sets™ feature a Limited 15-year Warranty. Details are also available from our trained Creative Playthings sales representatives.

Limited Warranty

Subject to normal use, Creative Playthings warrants to the original purchaser all wooden components, in their respective category, against insect damage and wood rot from the date of original installation. The lumber in Creative Playthings' Special Pine™ sets is covered by a Limited Lifetime Warranty. The lumber in Playtime Swing Sets™ is covered by a 15 year Warranty. All plastic and fabric parts, including rope ladders, trapeze bars, chains and hardware are warranted for 1 year from the date of installation. Labor and installation is warranted for 30 days from the date of installation.

Within a 30-day period Creative Playthings will repair or replace, at our option, defective merchandise free of charge, provided that the defective part is a manufacturer's defect and not a seasonal check. Creative Playthings requires photographs of the part in question. The respective servicing center must be contacted for authorization for all warranty related service. All returns must be accompanied by a dated proof of purchase.

After the 30-day period contact customer service at: 1-800-598-4997. Creative Playthings will repair or replace, at our option, defective merchandise for a service charge, provided that the defective part is a manufacturer's defect and not a seasonal check. Creative Playthings requires photographs of the part in question.

It is the customer's responsibility to perform regular inspections and maintenance to ensure that the product is not prematurely aging. These inspections should include an evaluation of the stained finish, all ropes, chains, hardware and wooden components. A complete listing of replacement parts is available through your Creative Playthings retailer.

This Limited Warranty does not cover the labor or cost of labor for replacement of the defective item after 30 days; the cost of freight after the initial 30-day period; any incidental or consequential damages, cosmetic defects that do not affect the structural integrity of the unit; items damaged due to vandalism, acts of God, improper usage, improper installation or other abnormal conditions. Seasonal checks and surface cracks are natural characteristics of all outdoor wooden play equipment, and are not considered defects nor covered under this warranty.

Creative Playthings cannot assume any responsibility for modification to, or accessories added to these products, other than those sold by Creative Playthings, Ltd.

This warranty covers residential installations and is not designed for commercial applications. This warranty gives you specific legal rights which vary from state to state. This warranty excludes all consequential damages. Some states do not allow the limitation or exclusion of consequential damages, so the above limitation may not apply to you.

Special Note: We reserve the right to make changes in material and design without notice.

For Safety's Sake

Monkey bars over Swings: All swinging accessories MUST be removed prior to using the monkey bars to eliminate Conflict of Play. Monkey bars over swings play feature has been excluded from the ASTM voluntary compliance standard F1148. Adult supervision is recommended.

Site Preparation: It is extremely important to select an acceptable, level location within your yard. The site must be at least 6' from any structure, such as a fence, garage, overhanging tree branches, clothesline or overhead wires.

Do not install the Play System over concrete, gravel, asphalt or any hard surface. Immeasurable accidents occur from falls; therefore, the Consumer Product Safety Commission offers the ground cover recommendations listed in the chart below for play 36 structures up to 10' in height.

Intended Product Usage: All products listed in this catalog are intended for single family home/residential use only and are not intended for use in any public setting. Placement in any public setting constitutes a misuse of these products. For play systems appropriate for public settings, contact our commercial division.